

On Monday, **November 4**, we are launching our brand new online and mobile banking experience. Here is a quick-start guide:

01 LOG IN TO YOUR ACCOUNT

Make sure you have your existing username and password available. When logging in for the first time, you will be walked through the setup of a new multi-factor authentication login.

02 VERIFY YOUR INFORMATION

When prompted, verify your personal information including your user name, member number, SSN (required) and one of the following: email, date of birth or mailing ZIP code.

03 RESET YOUR PASSWORD

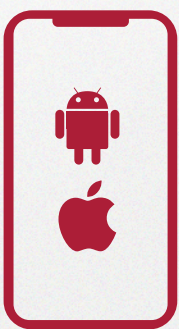
To finish, reset your password. **It must contain at least:** Twelve characters, one lowercase letter, one uppercase letter, one special character and one number.

TIP: If your current password already meets these requirements, you are welcome to use it again.

04 VIEW ALL YOUR ACCOUNTS

Once you have completed the login process, you will be able to view all of the accounts, to which you have ownership rights, under this **one login**.

TIP: For members with a joint owner who shares their login, the joint owner will be able to set up their own separate login once the initial conversion process is complete. The joint owner will only see the accounts for which they have ownership rights and will not have access to eStatements.



New Mobile App

Android Users: You will need to download the new app from Google Play.

iPhone Users: The new app will download automatically if your device is set to receive automatic updates.

TIP: First-time logins can be done on the Mobile App using the quick-start guide above.



Digital Banking Guide

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We want your experience during this conversion to be a positive one. Please visit tutorials.amerfirst.org to learn more about the features and benefits of our new digital banking platform.

